

CARE™ – consultant action review evaluation

agency name:	_____
business owner:	_____
business address:	_____
business owner email:	_____
business owner direct phone:	_____
business owner mobile number:	_____
iiCC:	_____
CARE™ date:	_____

CARE™ – objectives

CARE™ is the eighth platform in consulting by design. By now your property management business would be going through change – we call this the re-engineering phase. The re-engineering phase takes 6 to 18 months, depending on the size of your business and amount of required change. During this phase, you may lose team members who are not prepared to change or become accountable. Your iiCC is there to assist you with recruiting and inducting new team members. Your iiCC is also trained to understand the cause and effect of operational and/or service issues that may arise during this phase. They will continue to monitor your progress of change to ensure all areas of your business are stabilized and strengthened.

action

from last consultation:

following today's consultation:

review

milestones:

setbacks:

magic moments:

hindrances:

level of optimism:

evaluation

cause and effect of challenges and accomplishments since last
consultation:

today's 3 big aha moments:

signed:

Business owner: _____ Date: _____

iiCC: _____ Date: _____